

Vehicle Information



Delivery date: _____

<p>Vehicle model:</p> <p>Chassis No. (VIN):</p> <p>Owner Name and Unit:</p> <p>Owner address:</p> <p>Owner telephone:</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
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Letter to Users

Respected users:

Thank you for choosing Foton automobile! Your automobile is produced by Beiqi Foton Motor Co., Ltd. (hereinafter referred to as Foton Motor). It is in compliance with the quality standards of Foton Motor, and featured with excellent safety, comfort, dynamic and economy. In case of any problem in use, please contact the Foton authorized service stations nearby who will provide the all-around quality services in the terms of maintenance, repair and spare parts. In order to keep your vehicle in the best conditions, **be sure to** perform all the maintenance according to its manual and schedule.

This manual should be strictly followed to use the recommended brake fluid and antifreeze, otherwise your vehicle will be damaged. The spare parts and materials recommended by Foton authorized service stations can prolong the life span of your vehicle, so **we ask you to note** that the nationwide Foton authorized service stations provide the original-brand spare parts and maintenance materials.

Be sure to use and maintain your vehicle according to regulations. If used and maintained in normal conditions, your Aumark vehicle can be given to the quality guarantee for free during the stipulated quality warranty which starts from the date of purchase.

Since Foton authorized service stations are qualified with the first-class equipment and technologies, please call the maintenance management personnel once you have any question or worry about your vehicle. If you need consultation, rescue, complaint or other helps, you can call the Foton global service hotline:+86 10 80762999(work days). Moreover, it also has the return call service.

Hope you have a pleasant driving!

Importance of Maintenance Manual

This manual is compiled based on the concrete conditions of Aumark trucks produced by Foton and is updated until it is printed. Amendment, description and instruction about this manual is fully in the charge of our company who also reserves all the rights without the notification in advance about the change in the manual after printed.

According to the related information in this manual, our company, Foton Motor, Foton authorized service stations are entitled to learn the purchase data and the vehicle conditions, so as to confirm the starting date of quality warranty.

Based on the vehicle information recorded in this manual, Foton authorized service stations could provide the proper spare parts, maintenance and repair services for your vehicle.

In order to keep your vehicle at the good technical status, this manual defines the periods and items of maintenance which have to be implemented at Foton authorized service stations. In addition, initial and compulsory maintenance items should be done and recorded by the Foton authorized service stations showing your vehicle has been maintained necessarily according to the manual. Besides, the receipts involving the initial and compulsory maintenance have to be reserved, as they are important to analyze the failure causes such as the lack of maintenance, the material quality or procedure defect, providing the evidences for the Foton authorized service stations.

In review of automobiles unlisted in the three-guarantee range, the vehicle defects could be solved via repair or replacement. The written guarantee responsibilities described in this manual is a sole guaranty for the corresponding vehicle. Foton takes no compensation responsibilities for the attached expenditures.

Warranty Manual and Operation Manual define the liability of quality assurance, after-sale service rights and interests between the Foton and the User. Please carefully read the Warranty Manual and Operation Manual before use of this product. Your claim for compensation and the direct or indirect warranty applications will not be received by Foton authorized service stations because of your ignorance, abuse, incorrect use of components, maintenance out of the stipulated mileage / schedule or unauthorized modification.

Since the periodic maintenance is key to keep the vehicle at correct operational conditions, failure to service your vehicle according to the requirements will make you lose your QA compensation.

This manual has to be properly preserved for the above-mentioned reasons and transferred to the new owner when the vehicle is resaled.

Regulations on compulsory running-in maintenance (compulsory maintenance)

1. Requirements of compulsory maintenance

- a) Certificates of compulsory maintenance
- b) Period of compulsory maintenance: **in 3 months from** the purchase date (the date on the purchase invoice prevails) **or 5000KM of traveling mileage (whichever comes firstly).**

2. Procedures of compulsory maintenance

Within the stipulated period or accumulated mileage after purchase, go to the near Foton authorized service station with the certificates of compulsory maintenance for the compulsory maintenance. After the stipulated maintenance items are completed, the compulsory maintenance sheet should be filled out by the unit implementing the maintenance and signed by the customers. The compulsory maintenance sheet has three copies:

- a) The first one is a necessary certificate for warranty and should be reserved by customer.
- b) The second and third copies are saved by the implementing unit.

Compulsory Maintenance Sheet

User name:		Address of communication:	
Phone:		Model	Motor model
Manufacture number		Purchase date	Compulsory maintenance date
Traveling mileage		Dealer	
Records of stipulated compulsory maintenance items: Replace: rear axle lubricant Motor and reducer lubricating oil Power steering fluid (ATF III) of electric hydraulic pump Inspection and adjustment: Free travel of brake pedal <input type="checkbox"/> Parameters of front wheel alignment <input type="checkbox"/> Parking brake efficiency <input type="checkbox"/> Brake fluid <input type="checkbox"/> Front suspension <input type="checkbox"/> Rear suspension <input type="checkbox"/> Steering system <input type="checkbox"/> Drive system <input type="checkbox"/> Wheel bolts <input type="checkbox"/> All couplers <input type="checkbox"/> Battery level (except for maintenance-free battery) <input type="checkbox"/> Grease at lubricating points <input type="checkbox"/> Steering gear oil <input type="checkbox"/> High- voltage harnesses and connectors <input type="checkbox"/> Power battery tray <input type="checkbox"/> Drive motor mounting <input type="checkbox"/>			
Beiqi Foton Motor Co., Ltd Marketing company		Customer suggestions:	Implementing unit of compulsory maintenance (stamp)
		Client signature:	Signed by manager of service station:

The first copy shall be kept by the user.

- Note: 1. The box “” after each item should be ticked by the implementing unit of compulsory maintenance, indicating the item is maintained.
 2. The implementing unit of compulsory maintenance must use the brand materials provided by Foton Motor, which could be supervised by customers.

Compulsory Maintenance Sheet

User name:		Address of communication:	
Phone:		Model	Motor model
Manufacture number		Purchase date	Compulsory maintenance date
Traveling mileage		Dealer	
Records of stipulated compulsory maintenance items: Replace: rear axle lubricant Motor and reducer lubricating oil Power steering fluid (ATF III) of electric hydraulic pump Inspection and adjustment: Free travel of brake pedal <input type="checkbox"/> Parameters of front wheel alignment <input type="checkbox"/> Parking brake efficiency <input type="checkbox"/> Brake fluid <input type="checkbox"/> Front suspension <input type="checkbox"/> Rear suspension <input type="checkbox"/> Steering system <input type="checkbox"/> Drive system <input type="checkbox"/> Wheel bolts <input type="checkbox"/> All couplers <input type="checkbox"/> Battery level (except for maintenance-free battery) <input type="checkbox"/> Grease at lubricating points <input type="checkbox"/> Steering gear oil <input type="checkbox"/> High-voltage harnesses and connectors <input type="checkbox"/> Power battery tray <input type="checkbox"/> Drive motor mounting <input type="checkbox"/>			
Others:			
Beiqi Foton Motor Co., Ltd Marketing company	Customer suggestions:	Implementing unit of compulsory maintenance (stamp)	
	Client signature:	Signed by manager of service station:	

The first copy shall be kept by the user.

- Note: 1. The box “” after each item should be ticked by the implementing unit of compulsory maintenance, indicating the item is maintained.
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Beiqi Foton Motor Co., Ltd Marketing company	Customer suggestions:		Implementing unit of compulsory maintenance (stamp)
	Client signature:		Signed by manager of service station:

The first copy shall be kept by the user.

- Note: 1. The box “” after each item should be ticked by the implementing unit of compulsory maintenance, indicating the item is maintained.
 2. The implementing unit of compulsory maintenance must use the brand materials provided by Foton Motor, which could be supervised by customers.

Regulations on periodic maintenance

1. You are obliged to follow the periodic technical maintenance in use. Periodic maintenance mileage or period: the first periodic maintenance is done at the 6 months or 10000km after the compulsory maintenance; after that, the periodic maintenance should be done every 6 months or 10000km. Besides, the costs of both materials and work hours for periodic maintenances should be undertaken by customers. In addition, the records of periodic maintenances should be reserved by customers, so that Foton can provide the better service to you.
2. After maintenances are completed by Foton authorized service stations, the maintenance items, date, mileage and signature should be recorded on the “Periodic Maintenance Recording”, showing that the Foton authorized service stations have performed the maintenances. In addition, the time and mileage for the next periodic maintenance should be also be noted on the sheet. **In case of failure to perform periodic maintenance as required at Foton authorized service stations, your claim for compensation of the vehicle quality will be denied.**

*Symbol: in harsh environment, the maintenance schedule should be shortened.

Maintenance schedule

I: Inspect, clean, wash and correct as necessary; A: Adjust; R: Replace; T: Tighten to specified torque; L: Lubricate. 2. The new vehicle shall be finished the first mandatory running-in maintenance at the authorized service workshop within 5,000 km or 3 months (whichever comes first); the regular maintenance of the vehicle is shown in the table below and finished according to the mileage or months, whichever comes first.

Maintenance interval: *1,000 km		Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
EIC system																	
PEU	Control unit (fault analysis)	Check whether the control unit is damaged, and whether the terminal is loose	I		I		I		I		I		I		I	Every 12 months	
	PEU housing and connector	Check that the housing is intact and free of bump or damage and the harness connector is locked without looseness or withdrawal	I		I		I		I		I		I		I	Every 12 months	
	OBC (independent) connector/housing	Check that the housing is intact and free of bump or damage and the harness connector is locked without looseness or withdrawal	I		I		I		I		I		I		I	Every 12 months	
	Electrical wiring, connecting cable, etc.	Check that the electrical harness connector is intact without damage	I		I		I		I		I		I		I	Every 12 months	
Permanent magnet synchronous motor	Motor surface cleaning	Remove the dust and debris on the surface of the motor	I		I		I		I		I		I		I	Every 12 months	
	Motor and reducer lubricating oil change cycle	Change the lubricating oil of the reducer after driving of the new vehicle (in the running-in state) for 5,000 km.	R				R				R				R	Every 24 months	
	Cleaning of motor water inlet/outlet and sensor	Check that there is no leakage or damage, no cracking of the water pipe or no debris around the sensor	I		I		I		I		I		I		I	Every 12 months	
	Motor high-voltage harness connector	Check that the high-voltage harness, high-voltage connector, harness clamp and fixing point are locked without looseness or withdrawal	I		I		I		I		I		I		I	Every 12 months	
	Motor mounting bolt	Check that the tightening torque of the mounting bolt is 65.5±6.5 N.m	I		I		I		I		I		I		I	Every 12 months	

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Maintenance interval: *1,000 km		Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Power Battery	Traction battery maintenance	Turn the key to ON gear and check the SOC. Discharge battery until SOC below 20%. Park the vehicle, turn the key to OFF gear, and close the vehicle. Stand for more than 1 hour, during which no additional operation is required. Fully charge the vehicle. Attention: Vehicles or any electrical equipment are not allowed to use during maintenance procedure 3.	I				I				I				I	Every 12 months	
	Battery surface cleaning	Remove the dust or debris on the surface of the battery case	I				I				I				I	Every 12 months	
	Traction battery harness connector	Check that the high-voltage harness connector is intact without damage	I		I		I		I		I		I		I	Every 12 months	
	Battery and bracket mounting bolt	Check that the fixing bolt is intact without deviation and the tightening torque has no attenuation and meets the torque requirement.	I				I				I				I	Every 12 months	
	PDU、BMS housing and connector	Check that the housing is intact and free of bump or damage and the harness connector is locked without looseness or withdrawal	I		I		I		I		I		I		I	Every 12 months	
	Charging socket	Check that the vehicle inlet is free of foreign matters, traces of water ingress and rust and the internal ring spring is free of damage or discoloration	I		I		I		I		I		I		I	Every 12 months	
Cooling system		Check whether the water pump works normally, and whether the pipeline is free of leakage. Clean and check the radiator and expansion tank	I		I		I		I		I		I		I	Every 12 months	
Radiator coolant (antifreeze: ethylene glycol-based)		Check that the antifreeze is not deteriorated and the coolant level is between MIN and MAX. If the coolant level is below the MIN mark, add coolant	I				R				R				R	Every 24 months	
Steering system																	
Steering wheel clearance		Turn the steering wheel leftward and rightward until the wheels start to move to check whether its clearance is 0-3 mm	I		I		I		I		I		I		I	Every 12 months	

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Steering function	Turn on the ignition switch to start the engine, and check that the steering function is normal and the wheels move with the rotation of the steering wheel	I		I		I		I		I		I		I	Every 12 months	
Looseness and damage of steering mechanism	Check that the surface of the steering mechanism is clean, the tie rod is free of deformation and the ball pins are complete and effective without looseness	L		I		I		I		I		I		I	Every 12 months	
Steering gear oil	Change gear oil on a regular basis					R				R				R	Every 24 months	
Front axle																
Front axle	Check that the front axle is installed firmly without movement and its parts are free of crack and damage	I				I				I				I	Every 12 months	
Toe-in of front wheels	Check that the toe-in is 1-3 mm	I		I		I		I		I		I		I	Every 12 months	
Steering kingpin and tie rod ball joint	Lubricate the kingpin properly, and check and tighten the tie rod ball joint fixing nut	L		I		I		I		I		I		I	Every 12 months	
Clearance between steering knuckle and front axle	Check that the steering knuckle arm is installed firmly	I		I		I		I		I		I		I	Every 12 months	
Brake system																
Brake fluid	Check whether the brake fluid level is between the MAX and MIN marks on the cup. If it is below the MIN mark, add the brake fluid	I		I		I		I		I		I		I	Every 12 months	
Leakage of brake fluid in brake system	Check for leakage of the brake fluid	I		I		I		I		I		I		I	Every 12 months	
Power steering fluid (ATF III) of electric hydraulic pump	Add the fluid (about 1.5 L for the first time) as needed	R		I		R		I		R		I		R	Every 24 months	

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Travel and free travel of brake pedal	Free travel: 10-15 mm, height of the pedal center from the floor: 140-145 mm	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Brake chamber push rod travel	Standard travel: 25-35 mm	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Parking brake switch	Check that the switch is installed firmly, with good work performance. Check that the handle and switch are free of seizure	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Wear and damage of ratchet mechanism	Check that the ratchet mechanism is intact without damage	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Wear and clearance of friction lining and brake drum	When the brake shoe wear alarm signal is issued, replacement should be carried out in time	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Wear of lining pad and brake disc of disc brake	Check the brake disc for wear, deformation or damage	I		I		I		I		I		I		I	Every 12 months	
Looseness and damage of the connection between pipe and hose	Check the pipeline for deformation, and check that the fixing bracket is installed firmly, without breakage	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Wear and clearance of friction lining	Standard clearance: 0.65-1.2 mm	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Wear and damage of brake drum	Check the brake drum for wear, deformation or damage	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Functions of control valve system	Check that the system works normally and is connected tightly at the port without oil leakage	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Excessive wear of wheel brake cam	Check the cam for excessive wear	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Maintenance of adjusting arm	Fill the adjusting arm with 2# lithium-based grease once every 20,000 km	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Parking brake cable	Check that the parking brake cable is intact without damage	I		I		I		I		I		I		I	Every 12 months	
Function of parking brake	Pull up the parking brake lever, and check whether the vehicle is parked securely and kept stationary	I		I		I		I		I		I		I	Every 12 months	
Parking brake lever travel	0-10 gears	I		I		I		I		I		I		I	Every 12 months	
Function of EPB	Check that the system is installed firmly with good work performance and connected tightly at the port without any fault	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Function of electric air compressor	Check that the air compressor is installed firmly without air leakage and inflated normally without jitter or unusual noise	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Desiccant in the air dryer (or drying cylinder)	Replace the dryer body and O-ring. Loosen and remove the old drying chamber with a belt or wrench if necessary. Remove the old O-ring from the dryerholder. Check and clean the dryer holder, repair it if damaged, and replace it if necessary. Check that the dryer is well installed without air leakage.	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Air reservoir and drain valve	Check that the air reservoir and drain valve are installed firmly without damage and function normally	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Air filter element of oilless electric air compressor	Remove the hose at the outlet of the air filter to prevent dust from being sucked into the air compressor after falling into the hose due to inadvertent operation. Remove the air filter element from the air filter assembly. When cleaning the air filter element, blow it with dry and clean compressed air at about 0.4 MPa from inside to outside. Do not use water, gasoline, detergent and other liquids for cleaning. If the air filter element is too dirty replace it in time	I		I		R		I		R		I		R	Every 12 months	For vehicle with air brake
Inspection/cleaning of electric air compressor fan	Check that the fan is free of foreign matters or dust when the air pump is stationary. Check that the fan rotates evenly without unusual noise when the air pump is working	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Aging of electric air compressor damping pad	Check that the damping pad under the air compressor is free of aging or damage. Avoid severe jitter, unusual noise, etc.	I				I				I				I	Every 24 months	For vehicle with air brake
Damage of electric air compressor intake hose	Check whether the intake hose is bent, leaky or damaged. If so, replace it in time	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Looseness of electric air compressor vent pipe fitting	Check that there is no air leakage at the connection between the air compressor vent pipe fitting and the vehicle pipeline	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Looseness of electric air compressor ground harness	Check that the ground harness is free of looseness	I		I		I		I		I		I		I	Every 12 months	For vehicle with air brake
Propeller shaft																
Universal joint, middle support and spline	Check that the Propeller shaft is installed firmly without crack or damage and the universal joint, middle support and spline are free of looseness	I		I		I		I		I		I		I	Every 12 months	
Universal joint, spline and middle support	Lubricate the universal joint, spline and middle support properly	L		L		L		L		L		L		L	Every 12 months	Use 3# lithium-based grease
Looseness of connections	Check that the connections of the Propeller shaft are free of looseness	I		I		I		I		I		I		I	Every 12 months	
Suspension																
Front and rear leaf spring pins	Add 2# lithium-based grease to the rear leaf spring front pin grease nipple	L	L	L	L	L	L	L	L	L	L	L	L	L	Every 12 months	Users should fill the grease by themselves or arrive at the service station every 5,000 km
Leaf spring U-bolt	Maintain and tighten the bolt	I		I		I		I		I		I		I	Every 12 months	
Damage of leaf spring	Check that the leaf spring is in good condition and the reed is free	I		I		I		I		I		I		I	Every 12	

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
	of crack and breakage														months	
Looseness and damage of mounting parts	Check that the mounting parts are free of looseness or damage	I		I		I		I		I		I		I	Every 12 months	
Oil leakage of shock absorber	Check whether the shock absorber is installed firmly without oil leakage, whether it functions effectively, and whether the rubber pad is in good condition	I		I		I		I		I		I		I	Every 12 months	
Looseness of shock absorber mounting parts	Check whether the shock absorber is installed firmly without oil leakage, whether it functions effectively, and whether the rubber pad is in good condition	I		I		I		I		I		I		I	Every 12 months	
Wheels																
Wheel nuts	Check that the wheel nuts are not loose	T		T		T		T		T		T		T	Every 12 months	
Damage of wheel disc	Check that the wheel disc has no damage	I		I		I		I		I		I		I	Every 12 months	
Hub bearing grease (front axle hub bearing unit: non-maintenance-free)	Change the hub bearing grease, and add the general purpose lithium-based grease to the inner cavity of the hub	I		I		R		I		R		I		R	Every 12 months	Replace every 24 months
Wheel alignment	Check that the wheel is installed firmly and the tire crown is in good condition	I				I				I				I	Every 12 months	
Tire pressure and damage	Check that the tire pressure is normal and the tire is undamaged	I		I		I		I		I		I		I	Every 12 months	
Rear axle																
Rear axle gear oil	Check that the oil surface is flush with the lower edge of the inspection port. Lubricating oil type: Summertime:GL-5 85w/90 Wintertime:GL-5 80w/90	R		I		R		I		R		I		R	Every 12 months	

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Maintenance interval: *1,000 km	Technical requirement	5(Running-in maintenance)	10	20	30	40	50	60	70	80	90	100	110	120	Months	Note
Electrical installations																
Battery	Clean and check the battery. Check that the surface is free of bulge, crack, scratch, deformation, mechanical damage, leakage and other abnormal phenomena and the electrode pile head is coated with anti-corrosion grease, without oxidation or rust	I		I		I		I		I		I		I	Every 12 months	
Heating system (defrosting and defogging)	Check that the heating system functions normally and can achieve cooling and heating	I		I		I		I		I		I		I	Every 12 months	
Heater fluid (antifreeze: ethylene glycol-based)	Add coolant to the MAX mark	I				R				R				R	Every 24 months	
A/C system	Check the appearance and function of the control panel, clean the return air grille, fresh air/recirculation filter screen and heat exchanger filter screen, check the condition of the refrigerant and dryer under cooling conditions, and add the refrigerant if it is insufficient. Check the A/C overhead housing, clean the evaporator and condenser core, and check the appearance and installation of the electric compressor and PTC heater.	I		I		I		I		I		I		I	Every 12 months	
Others																
Lamp, horn, windshield, wiper and washer	Clean and check all lamps of the vehicle. Check that the lamp brightness is normal, the components are installed firmly and the function is normal	I		I		I		I		I		I		I	Every 12 months	
Bolts and nuts of frame and body	Check that the bolts and nuts are installed firmly without looseness	I		I		I		I		I		I		I	Every 12 months	

Repair and Maintenance Period of Extreme Driving Conditions

Extreme driving conditions

A: frequent shuttle for short distance

B: travel at rough road

C: travel at the dusty road

D: on salty or slippy road

Item	Period	Conditions				
		A	B	C	D	A-D
Steering system loosened or damaged.	Inspect once every 3000km		○			
Lubrication of universal joint and sliding sleeve	It is replaced once every 10000km.		○			
Rear axle gear oil	It is inspected every 20,000km.		○			
Wear of brake friction lining and brake drum	Once every 5000 km	○	○	○		
Friction lining of disc brake and wear of brake disc	Replace once every 5000km	○	○	○		

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Regulations on warranty

1. Warranty conditions

Within the warranty period or mileage, the damage of parts or the worsened performance due to design, material, manufacturer and assembly quality is covered by our company.

2. Warranty certificates

Warranty Manual, vehicle registration certificate (or copy of vehicle registration certificate).

3. Authorized policy

As Foton Motor authorizes Foton 4S or service stations to provide the repair services for Foton vehicles, any repair on Foton vehicles should be carried out by Foton 4S or authorized service stations. Foton takes no responsibility for consequences arising from the repair of Foton vehicles done by the unauthorized or entrusted or un-permitted party.

4. Range of warranty

a. Repair costs

Due to the defects within the warranty conditions before the warranty expires, the repair costs will not be charged.

b. Repair duration

For your vehicle repair at Foton 4S or authorized service stations during the warranty period, it is better that the Foton 4S or authorized service stations are granted sufficient time for repair, and they will return your vehicle as soon as possible.

5. Out of range of warranty

(1) The vehicle model, motor model, chassis No. or motor No. on the warranty certificate does not agree with the

actual product or is modified.

- (2) Any part or component exceeding the warranty period and the mileage (Exceeding any one of both is regarded as out of the warranty)
- (3) The compulsory maintenance (first maintenance) or periodic maintenance is not done at the Foton 4S or authorized service station, or the un-recommended / un-permitted grease, lubricant, brake fluid or coolant is used.
- (4) Foton takes no responsibility for any failure due to the refitting of Foton (chassis), but Packing List refitting unit takes the full responsibility for it.
- (5) Any damage or failure occurs due to refitting of the vehicle without permission (for example: use the tires with different specifications, motor with different Model and manufacturer, parts welded on the frame) or adding of the parts (for example: add the leaf spring, replace with the thickened leaf spring, or the electrical equipment), including any change to the vehicle body, the chassis, or other parts. In addition, the odometer is not connected or the mileage is changed on purpose, losing the warranty.
- (6) Any damage to the parts due to inconsistency with the operational manual or out of the limit or standard (max. load limit, motor overload or other factors) stipulated in Foton technical documents is not covered. For example: overload, Overspeed, tire pressure out of stipulations, irregular operation.
- (7) It is out of the warranty that the failure or damaged parts occurs due to the first failure not solved timely and compulsory running or the parts are indirectly damaged or damaged in a crash.
- (8) It is out of the warranty that the secondary damage occurs due to the evitable natural disaster, fire, crash or stealing, as well as the smoke, the chemicals, sea, sea wind, salt or other similar reasons.
- (9) The crashed or impacted vehicle is handled by customers, without the quality certification from Foton.
- (10) It is out of the warranty that the proper measures are not taken under the severe natural environment (for example,

less than -20°C)

- (11) It is out of the warranty when the parts are damaged due to installation of the other spare parts than Foton's or parts not authorized by Foton.
- (12) The motor is wetted by moisture or water.
- (13) It is out of the warranty that damage occurs due to time going by (for example, painting and electroplating naturally fading, surface peeling or other degradation).
- (14) It is out of the warranty that any feeling problems not affecting the performance (bad feeling not affecting the product quality, functions or performance.)
- (15) If lost, the on-board tools, accessories and technical service documents are out of the three-guarantee range.
- (16) It is out of the warranty that the parts are consumed due to the natural wear.

6. Warranty time and mileage

Model	Period & Mileage	Coverage
Aumark C / S / E / TX	36 months/100,000km	Completed vehicle, except the parts with remarks
EV	The EIC system: 5 years/200000KM Chassis: consistent with the vehicle	
<p>Explanation I: Scope & Definition</p> <ol style="list-style-type: none"> 1. Basic warranty Policy of CBU covers every parts of the corresponded vehicle other than Special Items (as defined below). 2. The warranty period shall begin since the date that the vehicle is delivered to the first retail purchaser only and warranty mileage or period is exclusively stipulated by warranty policy, whichever comes first. 		

Explanation II: Special Items

1. **Glass:** Vehicles are within 6 months or 10,000 km after purchasing, quality problems of glassware, such as discoloration, optical distortion, air bubbles and delamination caused by material or manufacturing process, will be covered by warranty.
2. **Tires:** In case of proper operation under the normal environment, vehicle (chassis) tires can be warranted within 6 months or 10,000km if the failure is due to quality problems such as the bulge crack, delamination and etc.
3. **Battery:** In case of proper operation under the normal environment, battery is warranted within 6 months or 10000km if part's failing is due to quality issue
4. **Rubber and plastics:**
Under properly using for vehicles within 6 months or 10,000 km after purchasing rubber (such as seal ring, gasket, O-shape ring etc.) and plastic parts (such as interior trim and exterior trim) are covered by warranty if it is certified that quality problems are existed in these parts.

Explanation III: Not-covered Items

- Normal Consumption Parts: Brake Shoe (without warranty for the parts burned, worn and damaged during use).
- Expendables: Wiper Blade, Bulb, Fuse, various kinds of Filter Elements, and etc.
- Fuel, Oil and Lubrications: Oil, Lubricating Grease, Coolant, Battery Electrolyte.
- All localized parts and components used in KD assembled products.
- Parts failure incurred by improper assembly or adjustment during local KD process.

Explanation IV: The EIC system

Vehicle management system, power battery pack, PEU, VCU, driving motor, driving motor controller, high-voltage wiring, high-voltage central electrical box (contains DCDC, DCAC, high-voltage distribution), GPRS, electric water pump, electric vacuum pump, electric steering pump, electric transmission controller